



Santa Fe County Proposing Residential Solid Waste & Recycling Collection Districts

May 2015



County Commission Public Hearing on Proposed Ordinance: Tuesday, June 30th - At or after 5:00 p.m. Commission Chambers, 102 Grant Ave. (behind the Lensic Theater)

The Collection District Ordinance and maps of the 3 Collection Districts can be obtained from the County's web site: http://www.santafecountynm.gov/public_works/solidwaste

Overview

Santa Fe County is interested in more comprehensively managing solid waste and recycling activities throughout the County. As part of that objective, the Board of County Commissioners is considering an ordinance to establish three curbside "Residential Solid Waste Collection Districts" in the more urbanized areas surrounding the City of Santa Fe. Each Collection District will be exclusively served by a single private hauler selected by the County using a competitive process. The County will oversee private haulers' operations via a contract that will include: rates, provision of recycling service, levels of service (frequency of collection, types of containers, etc.), accommodating special needs customers, and reporting of solid waste and recycling data.

Residents in each Collection District will be able to voluntarily choose whether they want to use the curbside services of the selected private hauler or whether they prefer to self-haul to one of the County's solid waste convenience centers. Residents will not be able to retain the services of a private hauler that is not the County-identified hauler for the Collection District.

The public meetings and the June 30th public hearing on the ordinance are intended to obtain the public's interests and concerns as we move forward with this initiative. The County values input from citizens affected by this proposal. The current proposal may be revised based on the public's input.

For More Information Contact: Craig O'Hare, Public Works Department, (505) 992-3044
cohare@santafecountynm.gov

Frequently Asked Questions

Note: Many of the program and service details (e.g. monthly rates, types of recyclables to be collected) will be determined as part of the public input process, the specifics included in the "Request for Proposals" (RFP) to the haulers, and, ultimately the contracts the County signs with the haulers.

Collection and Container Questions

Why is the County issuing a Request for Proposal (RFP) for solid waste and recycling collection?

Currently, garbage and recycling collection in unincorporated areas of the County is performed by several different haulers. The haulers do not offer a full range of service (e.g., garbage, recycling, and bulky waste collection) to all residents in the County. By issuing an RFP, the County expects that a more uniform level of service will be provided,

in particular curb-side recycling will be made available to all residential units that choose to make use of this service. The agreement with the selected hauler and the County will assure full services (garbage, recycling, and bulky waste collection) are available to all residents in the County.

- **What will be the frequency of my collection?**

It is anticipated that garbage collection will be once each week; recycling collection may be weekly or every-other-week.

- **What day of the week will my collection take place?**

That will be determined once a vendor is selected. That is not known at this time.

- **Will my regularly scheduled collection day change?**

If you currently receive curbside collection it may or may not change. The County will work with the selected vendor to minimize the disruption in collection days.

- **What are the pick-up hours?** *Typically set as no earlier than 7am and no later than 6pm.*

- **Will refuse and recyclables be picked up on the same day?** *That is the goal.*

- **Will I receive a new container?** *If you currently have a container and service is provided by a different vendor, it will most likely be exchanged for a container provided by the selected vendor for your district (if it is a different vendor).*

- **Will collection be automated, or manual?** *It is expected that collection will be automated.*

- **What type of recyclable material will be accepted?** *All of the materials currently accepted at BuRRT, except for glass. However, additional materials may be added in the future, if/when the recyclables processing system changes. Free glass drop-off recycling will still be available at County convenience centers.*

- **What size container(s) will be offered?**

Garbage service will be offered with either a 96 or 64 gallon cart option (and possibly a 32 gallon option as well).

- **Will there be a limit to the amount of trash picked-up?**

Yes, all garbage must be placed in the cart. The customer will have the option to pay for a second cart.

- **Can I use carts from a third party that are compatible with the new hauler's equipment?**

TBD. It is envisioned the selected vendor will provide their own containers to customers.

- **What type of special services will be offered (back door, bulky pick-up, etc.)?** *TBD.*



General Program Questions

- **Who will handle billing?**

The vendor will handle all billing, and residents will pay the hauler directly.

- **Will this program be mandatory?**

This program is completely voluntary. However, if the customer selects to use the service, they must use the vendor selected to provide service in the district where the customer resides.

- **Who will handle complaints?**

Complaints will be addressed by the vendor, with the County receiving a monthly report of complaints, etc.

- **What is the timing on this project?**

We expect the program to be operational sometime in the latter half of 2016.

- **Will more than one hauler service a district?**

Only one hauler will service each district.

